

Emergency Continuity of Operations Planning (COOP) Solution for ACHCA Administrators

To support Emergency Preparedness in Long Term Care post COVID 19



Presentation Overview



- Who is ReadyGlobal?
- RG and ACHCA Joint Partnership
- How Can We Help?
- Our Support of Continuity of Operations Planning (COOP) for LTC
- How We Implement
- How We Facilitate Funding (CMP)
- How to Explore Working Together



ACHCA / ReadyGlobal: Our Partnership

Under combined leadership and direction of Bob Lane, President, ACHCA and Michael Boardman, Founder, CEO of ReadyGlobal, we've teamed up to support safety and emergency preparedness in Long Term Care.

Our goal is to work with your facilities' risk management teams to improve risk mitigation and planning strategies that create resilience.



About ReadyGlobal

- ReadyGlobal provides complete resiliency solutions to 'ready' your staff and facilities for emergencies and minimize risk and financial loss.
- RG's suite of services spans Risk Assessment, Emergency Threat Plans, Policies & Procedures, Communications Plans, and Training & Testing.
- We address requirements and compliance standards across LTC with critical attention to the specific needs of each facility.



Introduction: ReadyHealthcare™

RG's Emergency Continuity of Operations Plan (COOP) solution address all risk areas: 1) Naturally Occurring; 2) Human; 3) Hazardous Materials; and 4) Technologic

ReadyHealthcare™ combines three phases:

- **ReadyNow™:** An Initial Assessment
- **ReadyRemedy™:** COOP plan creation/revision
- **ReadyPartner™:** Ongoing COOP support



Facilitating Your Funding

- CMS makes funds available from a pool of payments from Civil Money Penalties (CMP)
- Funds can be used for a variety of projects to improve patient care and overall quality of life
- ReadyGlobal will work with you to create and submit a grant application to alleviate your financial burden



Reinvestment of Funds

- Targeted to protect or improve the quality of care and/or quality of life of nursing home residents
- Facility improvement initiatives may include staff training or technical assistance for facilities implementation
- The ACHCA ReadyGlobal Continuity of Operations Planning (COOP) solution meets the eligibility criteria
- Submitted to the facility's state agency, CMP monies are awarded by CMS to your facility



Keep In Mind

A facility needs not to have paid into the fund to access these monies.

RG will work with each facility to:

- Complete the application*
- Assist the facility to submit the application to the state agency for subsequent approval by CMS

**Approximately 13 pages - RG will prefill with minimal input required from the facility*



Comprehensive Approach to Healthcare Meet Emerging Needs in Cybersecurity

A full solution business resiliency company, RG meets both current and emerging needs in Healthcare.

As the most exposed industry, estimated costs are \$4 billion - representing over 4 out of 8 breaches:

- Healthcare: 29%
- Professional Services: 14%
- Financial Institutions: 11%
- Manufacturing: 8%
- Education: 8%
- Retail: 8%
- Government: 6%



ReadyNow™ – Phase 1: *Initial Assessment*

RG may utilize the ReadyGlobal Healthcare Pre-Assessment and /or Comprehensive Assessment

- Determine Emergency Preparedness Program in Place
- Review EP Plan (EPP) as per annual requirement for LTCFs
- Review Hazard Vulnerability Assessment (HVA)
- Review risks specific to your facility and its region and unique challenges (weather; pandemic/epidemic, etc.)
- Assess if Emerging Infectious Diseases (EID's) are part of the All- Hazards Plan



ReadyNow™ – Phase 1: *Initial Assessment – cont'd*

Review and Assess:

- OSHA Compliance Safety Checklist
- LTCF Policies & Procedures
- LTFC Communication Plan
- Training Program for all employees, staff, volunteers, etc.
- Testing Exercises – as required, annually
- Create recommendations and action items to be incorporated in Phase 2

RG proactively and comprehensively addresses critical issues of Automation and Cybersecurity



ReadyRemedy™ – Phase 2

Revise / Update Current COOP Plan

- Document gaps based on review of plan requirements and compliance standards
- Suggest appropriate revisions across all required plans and assessments
- Revise and update plans addressing both internal and external constituents
- Outline an annual Staff Training Plan to fulfill annual requirement
- Present and review findings with facility team



ReadyPartner™ - Phase 3 Ongoing Support

Onsite and/or Virtual Partnership beyond required Annual Review of COOP

- Ongoing support on a bi-annual, quarterly, monthly basis as requested
- Address changes in staff, specific events and emerging needs
- Acquaint new staff with COOP procedures
- Customize and deliver training and exercises
- Maintain and update COOP documentation



Facilitating Your Funding



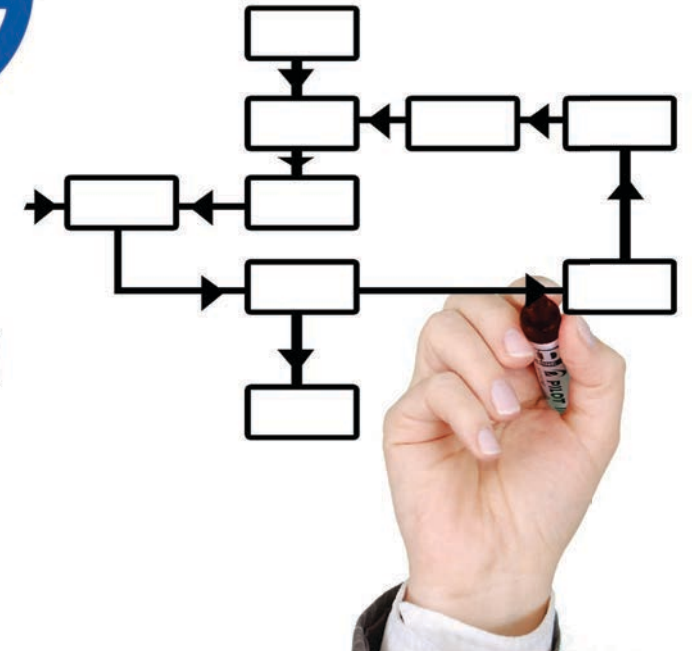
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The Process

RG's Solution:

- RG will write the grant application specific to the agreed upon program
- Application submitted to the appropriate state agency for initial review
- SA submits the application to CMS for approval
- Once approved and notified of funding, we will begin



Ready to start?

To schedule a complementary RG healthcare pre-assessment or discovery call:

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