



# 46<sup>th</sup> Annual ACHCA Convocation and Exposition Schedule

Friday, May 4						
8:30-5:00 pm		Board of Directors/Academy Meeting - Magnolia Boardroom B Lunch in Belmont C (12:00 PM-1:30 PM)				
3:00-5:45 pm		Registration Open - Ryman Hall B3 B2 Registration Desk				
6:00-7:00 pm		Chair's Welcome Reception - Water's Edge Registration Continues at Reception - Ryman Ballroom A Foyer				
Saturday, May 5						
7:30 am-5:15 pm		Registration Open - Ryman Hall B3 B2 Registration Desk				
7:30-8:30 am		ACHCA Student/AIT Welcome Breakfast - Delta Pavilion				
7:00-11:45 am		Albert Slatky Memorial Golf Outing (Registration open at 6:00 am, tee off at 7:00 am)				
7:30 -8:30 am		Continental Breakfast - Near Sessions, Ryman Ballroom C Foyer				
Session Rooms	CE	Ryman ABC	Ryman HI	Ryman JK	Ryman L	Ryman PQR
8:30-9:30 am	1	1. Partnering with the Media for Maximum Marketing Impact <i>Tietz &amp; Bartos</i> MK, S	2. ACOs and SNFs Relationships – Legal and Operational Implications <i>Present &amp; Felix</i> LD, S	3. Emerging Industry Trends in Quality and Safety <i>Zimmermann</i> LD, S	4. Increasing Census in the New Economy <i>Bild</i> MK, AL	5. MDS 3.0: 2012 Review and Competency Update <i>Klusch</i> CB
9:30-9:45 am		Refreshment Break				
9:45-10:45 am	1	11. The Leaders Practices Inventory: A Practical Application of Leadership Research <i>Wolf</i> LD, S	12. Faster, Better, Smarter: Compete and Win <i>Stackpole</i> MK, S	13. Professional Liability Claim Environment - Survival of the Fittest <i>Ewing</i> CB, S	14. 7 Keys to Exceptional Customer Service <i>Manring</i> MK, AL	15. MDS 3.0: 2012 Review and Competency Update <i>Klusch</i> CB
10:45-11:00 am		Transition Break				
11:00-12:00 pm	1	21. Cultivating Resident Empowerment <i>Lessard</i> CB, S	22. Managing Accounts Receivable and Bad Debt <i>Schutjer</i> LD, S	23. Staff Competence: Do You Measure Up? <i>Zimmermann</i> HR, S	24. National Update on Assisted Living <i>Kyllo</i> R, AL	25. MDS 3.0: 2012 Review and Competency Update <i>Klusch</i> CB
12:00-1:45 pm		Lunch on Your Own				
12:15-1:30 pm 12:30-1:30 pm	1	Certified and Fellow Luncheon (Ticket Required) - Ryman Studio FG 30. The Passionate Leader - Ignite the Fire from within to Look at Leadership from a New Perspective <i>Wolf, L, AL S</i>				
1:45-2:15 pm		Welcome/Business Meeting - Ryman Ballroom				
2:15-3:15 pm	1	40. Keynote: Nothing But the Truth, Rona Barrett, L, AL, S - Ryman Ballroom				
3:15-3:30 pm		Refreshment Break				
3:30—4:30 pm	1	51. The Pre-Nup: Putting Together a Mentor Protégé Agreement (by invitation only) <i>Lester &amp; Olson</i> MN, PD, LD, S	52. Why Relational Skills Matter <i>Weiszbrod</i> LD, HR, S	53. Coping with Stress in the Workplace <i>Straker,</i> LD, AL,	54. Acuity-Based Pricing in a CCRC <i>Cunliffe</i> MK, AL	55. MDS 3.0: 2012 Review and Competency Update <i>Klusch</i> CB
4:30-4:45 pm		Transition Break				



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4:45-5:15 pm		Bylaws Forum (No CE) - Ryman Ballroom				
<b>Sunday, May 6</b>						
8:00 am-5:15 pm		Registration Open B-2 Registration Desk				
7:00-8:00 am		Continental Breakfast - Ryman C Foyer				
7:15-7:45 am		Interfaith Memorial Service - Ryman Studio ABC				
7:45-8:00 am		Transition Break				
Session Rooms	CE	Ryman ABC	Ryman HI	Ryman JK	Ryman L	Ryman PQR
8:00-9:30 am	1.5	61. New Goals for Advancing Excellence <i>Rolf</i> CB, LD	62. Surviving & Thriving in a Belt Tightening Environment <i>Gray</i> LD, S	63. Balancing Resident Self Determination with Safety <i>Miller</i> CB, S	64. Enhancing Dining Services <i>Manring</i> Mk, CB, AL	65. MDS 3.0: 2012 Review and Competency Update <i>Klusch</i> CB
9:30-9:45 am		Refreshment Break				
9:45-11:15 am	1.5	71. Professional Certification Readiness & Sample Exam Questions <i>Knapp, PD</i>	72. Home & Community Based Services <i>Gray</i> MK, S	73. Small Houses Big Difference <i>McConn</i> LD, AL, S	74. ACO's and Their Potential Impact on AL <i>Wood</i> R, AL	75. MDS 3.0: 2012 Review and Competency Update <i>Klusch</i> CB
11:15-2:15 pm		Exhibit Hall Open/Lunch in Exhibit Hall/ Poster Sessions in the Exhibit Hall - Ryman Hall B1-3				
11:30-12:30 pm		Awards Banquet Rehearsal - Ryman HI				
12:30-2:00 pm	1.5	81. Building Effective Mentoring Relationships: Working Through the Bumps After the Honeymoon (by invitation only) <i>Bell &amp; Olson, MN, PD, LD, S</i>				
2:00-2:15 pm		Transition Break				
2:15-3:15 pm		90. Annual Business Meeting II/Academy Meeting,, Ryman Ballroom (no CEU)				
3:15-3:30pm		Refreshment Break				
3:30-4:30 pm	1	100. The Idea Exchange, LD, MK, CB, AL, S- Ryman Ballroom				
6:00-10:30 pm		Awards Banquet and 50 <sup>th</sup> Anniversary Gala				
<b>Monday, May 7</b>						
8:00 am-5:30 pm		Registration Open B-2 Registration Desk				
7:00-8:00 am		Continental Breakfast - Ryman Ballroom C Foyer		Chapter Leadership Breakfast - Room TBD		
8:00-9:30 am		Past President & Chairs Breakfast - Delta Pavilion				
Session Rooms	CE	Ryman ABC	Ryman HI	Ryman JK	Ryman L	Ryman PQR
8:00-9:30 am	1.5	111. Best Practices to Reduce Health Care Acquired Infections <i>Zimmermann</i> CB, S	112. Social Media: The New Marketing Frontier <i>Carey</i> MK, S	113. Your Facility Has Been Sued—Now What? (Part 1) <i>Siebel &amp; Lynn, L, S</i>	114. Advancing the Quality of Transitional Care <i>Gil</i> CB, AL	115. MDS 3.0: 2012 Review and Competency Update <i>Klusch</i> CB
9:30-9:45 am		Refreshment Break				
9:45-11:15 am	1.5	121. Adaptive Technology – the Ultimate Dementia Tool! <i>Klinger</i> CB, S	122. Coaching: The Lost Leadership Art <i>Smikle</i> LD, MN, HR, S	123. Your Facility Has Been Sued— Now What? (Part 2) <i>Siebel &amp; Lynn</i> L, S	124. Alzheimer's and ACOs: Are You Ready? <i>Gilster</i> CB, AL	125. MDS 3.0: 2012 Review and Competency Update <i>Klusch</i> CB
11:15-2:15 pm		Exhibit Hall Open/Lunch in Exhibit Hall – P2P luncheon at 11:30 am –Ryman Hall B1-3				
2:15-3:45 pm	1.5	130. Leadership Panel: Leadership: The Need and the Opportunity for the Future of LTC, LD,AL, ST, Ryman Ballroom				



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3:45-4:00 pm		Refreshment Break		
4:00-5:00 pm	1	140. General Session: Putting Your Team First, <i>Everson Walls</i> , LD, HR, AL, ST, Ryman Ballroom		
<b>Tuesday, May 8</b>				
8:00 am -12 pm		Registration Open		
7:00-8:00 am		Continental Breakfast		
10:00-12:00 pm		Board of Directors Meeting - Ryman Studio L		
Session Rooms	CE	Ryman ABC	Ryman JK	Ryman PQR
8:00-9:30 am	1.5	151. Resident Centered Staffing: Benefits and Challenges <i>Gray</i> HR, S	152. Balancing Clinical and Financial Outcomes <i>Sturgeon</i> CB, S	153. Implementing a Successful Registered Apprenticeship Program <i>Williamson</i> HR, AL, S
9:30-9:45 am		Refreshment Break		
9:45-11:15 am	1.5		162. MDS- Stay on Board with Regulatory Updates and Final Rules <i>Leon</i> CB, S	163. 7 Keys to Advancing Philanthropy <i>Taylor</i> LD, S, MK



**46<sup>th</sup> Annual**  
**Convocation & Exposition**  
 May 4-8, 2012  
 Gaylord Opryland Resort  
 Nashville, TN  
[www.achca.org](http://www.achca.org)

**Legend**  
 Assisted Living  
 Clinical

**Business**

- HR Human Resources
- LD Leadership
- L Legal
- MDS MDS 3.0
- MK Marketing
- MN Mentoring
- PD Professional Development
- S Student/AIT

**Certificate Programs**

- MDS - MDS 3.0: 2012 Review and Competency Update - 10 CE (5, 15, 25, 55, 65, 75, 115, 125)
- L - Your Facility Has Been Sued—Now What? – 2 CE (113, 123)
- MK-Marketing Your Organization – 2.5 CE (1 or 4, 112)
- MN-Mentoring- 4 CE (51, 81, 122)